

USAID/TANZANIA MRADI WA UIMARISHAJI MIFUMO YA SEKTA ZA UMMA



FFARS USER GUIDE

GENERAL INFORMATION

INTRODUCTION

Facilities or service providers are key organs at the lower level government that deal with direct provision of services to the citizens. They are therefore wings of Local Government Authorities (LGAs) and hence accountable to the same.

For quite some time, accounting and reporting system at the facility level has been characterized by individual sectoral systems, health and education sectors being dominant. This has led to lack of unlike system of accounting and reporting and difficulties in LGAs capturing accurately expenditures spent at the facility level.

There are also significant current developments aimed at improving the LGA Planning and Reporting System (PlanRep) as well as the LGA accounting software (EPICOR). These improvements aim to make the high level LGA systems interoperable or able to talk/integrate with Facility Financial Accounting and Reporting System (FFARS) especially on planning & budgeting (PlanRep), and expenditures tracking (EPICOR).

There is a significant increase of funds at the disposal of the facilities. For instance, the government, with effect from 1st January, 2016 started disbursing funds for education directly to facility bank accounts (primary and secondary schools) to cover for capitation grants, compensation for school fees and food. Similarly on the side of health sector, user fees, results-based financing (RBF), community health fund (CHF) and National Health Insurance Fund (NHIF) are disbursed directly to health facility bank accounts and health basket funds (HBF) will start being disbursed directly to health facility bank accounts with effect from 1st July, 2017.

The requirements of laws, regulations and standards must also be considered. For instance, IPSAS 35, with effective from 1st January 2017, demands consolidated financial statements which includes accounts of all levels in the LGA i.e. both higher and lower government levels. Therefore, there is urgent need for existence of sound and proper system of accounting, Financial management and reporting (as required by law) at the facility level to ensure maintenance of complete, realistic and accurate accounting records; preparation of timely and realistic Financial reports and ensure proper accounting and utilization of Financial resources received by and/or availed tofacilities hence contribute to effective and quality delivery of services.

In that endeavor, PO-RALG MoHCDGEC, MoEST in collaboration with PS3 and HPSS worked together to develop this system to address the above-mentioned challenges and arising issues. The responsible authorities are well aware that introducing FFARS is an ambitious effort that must be accomplished step-by-step including the shift from manual to automated systems. Facilities are able to manage and perform financial accounting and reporting and are already undertaking many of the tasks FFARS will help them consolidate improve and link current accounting and reporting activities through a strengthened and comprehensive system.

The link between Local Government accounting at council and facility levels.

The accounting activities at the facility level are part and parcel of the accounting activities at the council level and thus directly link the two as explained below:

Planning and budgeting at the facility level feeds into the planning and budgeting at the Council level. Hence budget codes used at the council level will also apply at the facility level i.e. cost Centre codes, fund type, same GFS codes for inputs

Classification of income and expenditure items will be the same at both levels.

CodingoftransactionsatfacilitylevelwillbeaccordingtothecodingattheLGAlevel.

Actual expenditures at the facility level are accumulated to determine budget performance over a given period of time e.g. end of the year at the LGA level.

 $\label{lem:preparation} Preparation of Financial reports at the facility level should allow consolidation of the same into the LGA accounts.$

Auditingundertakenatthefacilitylevelispartandparceloftheauditingtakingplaceatthe LGAlevels, such as ethics, standards and performance

ChartofAccountCodingsystemsasalreadyexplainedinearliersub-section1.2,thecoding systemusedwithintheLGA,whichincludesfacilitiesaspartandparceloftheLGAistheguiding systemacrossallfacilities.However,atthefacilitylevel,therewillbefewercodingsegments,at mostfour(4)segmentstoenablesimplicityatthislevel.Thefollowingsegmentswillconstitutethe codingsystematthefacilitylevel:

- Facility Code- This is the facility registration number
- Fund Source Code- Code number as provided in the LGA Chart of Accounts
- Activity Code- Code number as provided in the LGA Chart of Accounts
- Input Code- Code number as provided in the GFS Manual

Example related to a service input for the health sector: Facility: Fulwe Dispensary in Morogoro Region, Fund Source: Community health financing schemes (NHIF and User Fees). Activity: Train 6 in charges of health facilities for 3 days on Malaria prevention. Input: Allowance.

Facility Code	Fund Source Code	Activity Code	Input Code
101159-2	8	ABCDSS	210303

Example related to a service output or actual delivery of services to population: Facility: Fulwe Dispensary in Morogoro Region, Fund Source: Community health financing schemes (NHIF and User Fees). Activity: deliver malaria services to the population Input: maybe supplies, lab test, and drugs? To show that different inputs will combine to produce malaria service output?

Facility Code	Input Code	Fund Source	Activity Code
101159-2	8		
101159-2	8		
101159-2	8		

Purpose of this Manual

This manual has been prepared to provide for a unified, simple and practical system (both paper and electronic system) of accounting and reporting covering all sectors at the facility level. It will therefore act as a reference and working tool at this level geared towards guiding the facility officials in ensuring proper accounting, utilization and reporting of all Financial resources (both own and external Financial resources) that are availed at the facility.

Scope

This Manual applies to all types' facilities in Education and Health sectors such as Primary School and Secondary School for Education Sector and, Dispensary and Health Center for Health.

Compliance with this manual complies and refers to various laws, regulations, standards and circulars as listed below: Public Finance Act (2001) as revised 2004 and amended 2010 Local Government Finance Act (1982) revised edition 2000 Local Authority Financial Memorandum (LAFM), 2009 Local Authorities' Accounting Guideline (LAAM), 2009 Public Procurement Act (2011) as amended 2016 and its related Regulations Budget Act (2015) IPSAS related to Local Government Authorities PlanRep and Epicor Implementation in Local Government Authorities. Various reporting formats such as Council Financial Report (CFR) and Council Development Report (CDR). Government Financial Statistics (GFS) codes in the Local Authorities Accounting. * Other instruments from sectors (Health, Education and other sectors Legal Requirements

System overview

FFARS is an application that allows recording Budget disbursement, expenditure and generating report at Facility level, Council level, Regional level and Ministry level. The application provides an electronic version of Facility level Facility Financial Accounting and Reporting System. The application serves data collected to Database and it operates on mobile devices with android application system and also through web application.

Organization of manuals.

The user manual consists of five sections:

Generalinformation, Systemsummary, Gettingstarted, UsingtheSystemandReport. Generalinformationexplainsingeneraltermsthesystemandits purpose forwhichitisintended.System summary section provide a general overview of the system, the summary explain the use of software and hardware requirement, system configuration and the access level and system behavior of any challenges.

Getting started section explain how to get FFARS and install it on device(mobile device), the section presents briefly system menu.

Using the system provide detailed description of the system functions.

Reporting section describes in what way information collected by the system are presented and how to access the information.

System summary

Provideageneraloverviewofthesystem, the summary explain the use of software and hardware requirement, system configuration and the access level and system behavior of any challenges

Systemconfiguration.

FFARS operates on both web based application and mobile application. As mobile application is compatible with android 4.0 and higher version. The application requires internet connection in order to access the application use and serve data to database. Data served in database can be viewed using any web browser. After installation on mobile device, FFARS can be used without any further configuration.

User accesslevel

Only registered users are able to access, use, retrieve and serve data — into FFARS database. The system is divided into four user levels, and is categorized according to their functionalities to suit the needs of Users.

Ministry level (Super Admin)

PORALG as a super Admin are responsible of creating Admin users at Regional and Council Levels, Managing all system settings before everyone has logged in for usage.

Region Level

It's a level where region can has access to view, ready and access data at its level, Council and facility Level.

Contingencies

In case there is no internet connection or disruption of internet connection, data can be served locally. In case of power failure on your device (computer, laptop or mobile device) data cannot be served

Gettingstarted.

By the time you have received this manual and you want to access FFARS, you should already have access to the internet. This manual assumes the following:

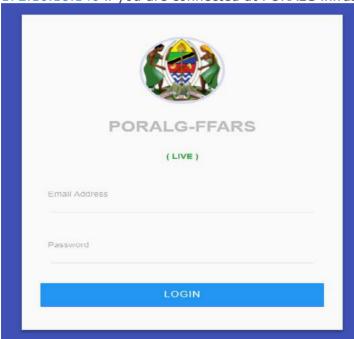
- You have a Uniform Resource Locator (URL): ffars.tamisemi.go.tz or an IP: 172.16.18.146
- You have internet access or located at IFMIS infrastructure that connect you to PORALG network.
- You have a working and authorized username and password. If you don't have them, then request username/password by contacting Department of ICT at PORALG.

Login

Username and Password will be provided to you by the appropriate person and at a specific level. After 1st login, the system will enforce you to change the default password by setting the password of your choice. The restriction is that you should provide a password that has more than six characters.

To login into FFARS

Openyourbrowserandtypethefollowingaddresshttp://ffars.tamisemi.go.tzwhen using internet or anIP: 172.16.18.146 if you are connected at PORALG infrastructure. The following interface will appear;

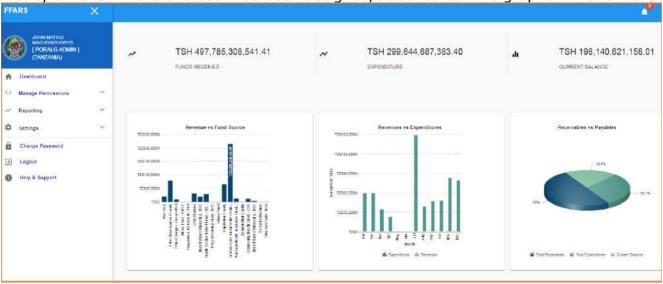


This is a login screen where a user need to write his email address as a username, type a password and then click Login.



The Dashboard

This is a page that appears when a user click login after entering a User name and Password. A Dashboard will show the amount of funds received, spent—and available—balance on each facility or level where this user has been assigned/attached to. The graphs will show the same

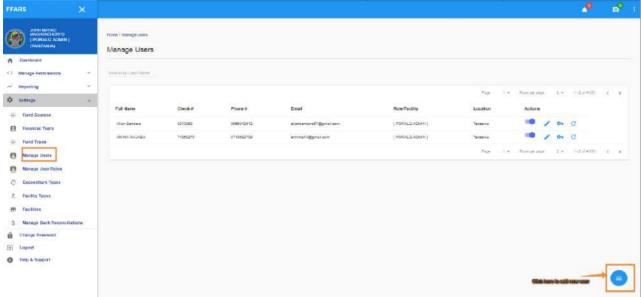


SupperAdmin

Is the first level in which, all the settings are done before any user is allowed to login, after a super user create all the prerequisite on the system on setting module then he/she should create other Super Admins at National level ,Regional Admins and Council admins. These

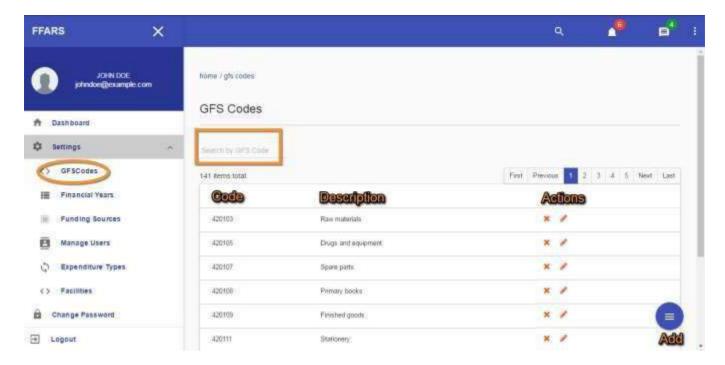
admins will have rights to create various regional and Council users and then Council admin will then be able to create the Facility Admin and Facility Clerk for the system.

To add new user, go to Manager Users on settings, click add button to get a window where you will be able to write Username, Full Name, Email and Assign Role. We have different roles according to the levels, For Super Admin, will show Super admin, Regional Admin and Council Admin, and for Council Admin, it will show Facility admin and facility clerk as shown below

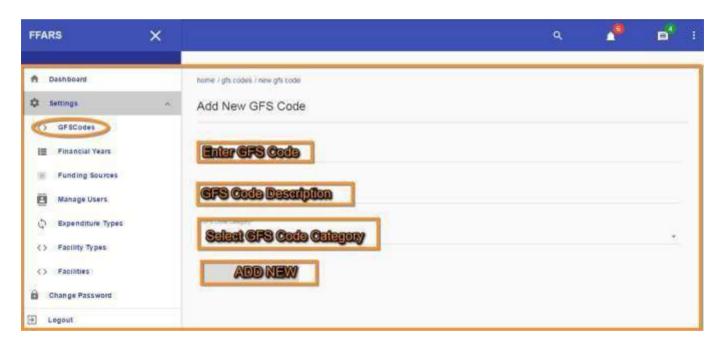


GFS Codes

When is clicked, it shows GFS codes, GFS Code description

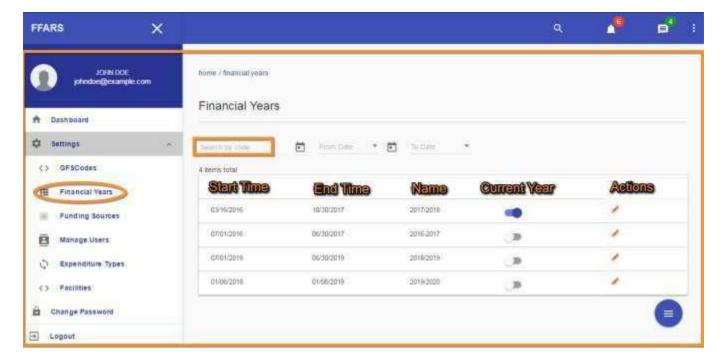


When add GFS code button is clicked, it gives you a room to enter new GFS code and GFS code Description

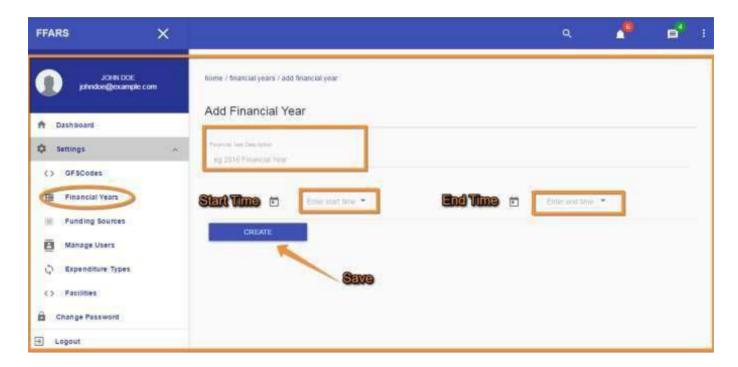


Financial Year

When is clicked, it show Start date, End date, Name, Current Year and edit.



To create new Financial Year



Fund SourceView



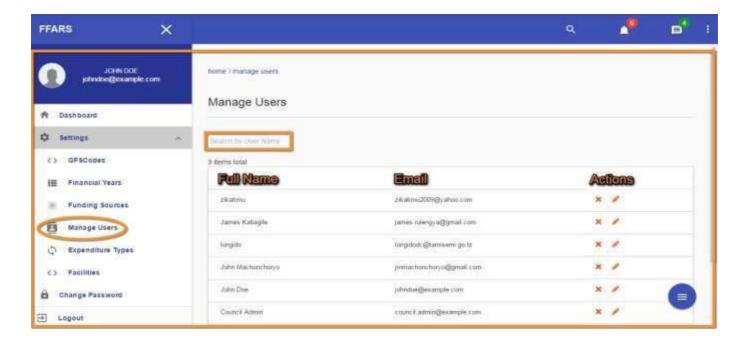
To Create New FundingSource

Click Add button and kill the required inputs



3.2.1.5 Manage Users

This part, create users and assigning Role according to their levels. When Manage Users is clicked, shows the list of Users and Email who use the system as shown below



Regional Level Admin

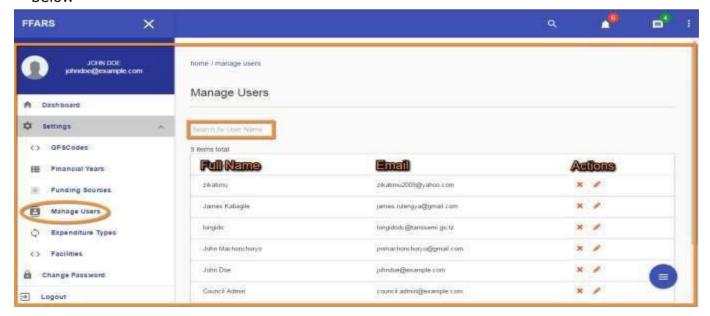
To view report for all councils of that region.

Council Level Admin

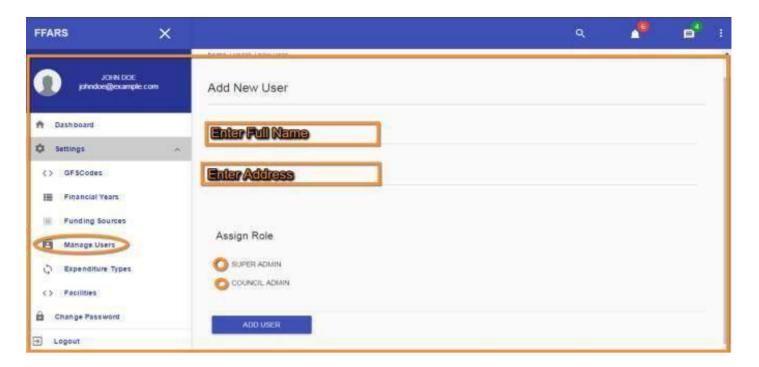
Is the one who create facilities (for those which are not pre-loaded) and manage users of those Facilities.

Manage Users

When Manage Users is clicked, shows the list of Users and Email who use the system as shown below



Add new users



Facility leveluser

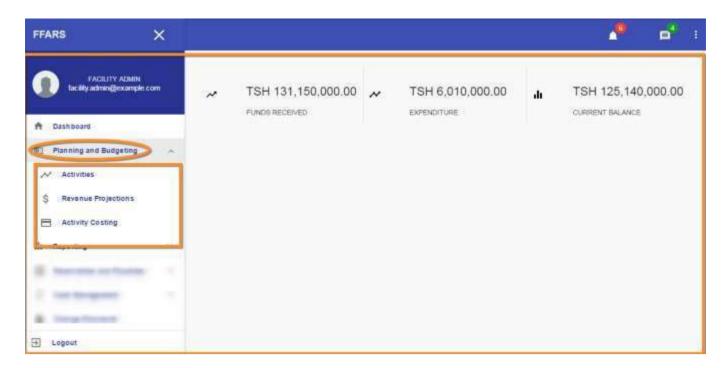
At this level ,system consist of seven menus items, three menu items represent form for collecting Planning and Budgeting, Receivable and Payables and Cash Management, and two menu items represent Reporting functions of the system which are Dashboard which gives a summary of fund received, expenditure and current balance. The reporting menu provides access to different types of report for example Cashbook report, general ledger, cash book entries report etc. the remaining items are related to user access to the system one to allow users to change their password(change password) and the other one to exit the system(logout)

Before the system to be usable, the Super Admin should do the following

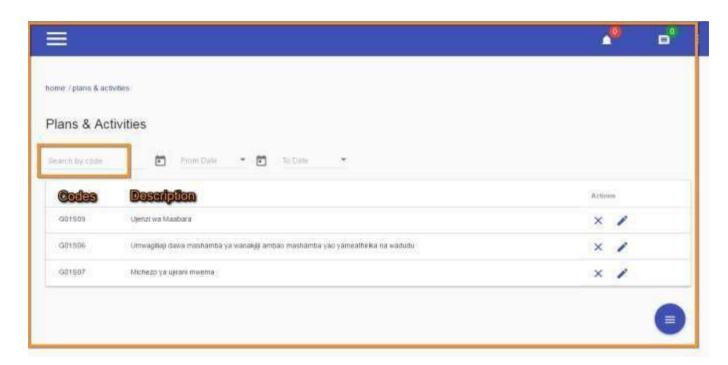
- Inserting GFS Codes to the system,
- Inserting FinancialYear,
- Inserting FundingSource,
- Creating various Council Admin(Manage Users),
- Inserting ExpenditureType,
- Inserting Budget,
- Sub budgetclass.

Planning and Budgeting

A plan is a pre-determined set of activities an organization intends to implement during a definite time period based on its policy directions (vision, mission, goals, objectives and strategies) and aiming at producing desired outputs in order to address problems or improve existing situations. When is expanded (clicked), it shows, Activities, Revenue Projections and Activity Costing As shown below



Activities
When is Clicked, it shows Codes and Description



In order to set for activities, you should make sure that you set Financial Year, Activitity Codes, and Activity Description that describe that nature of that Activities as shown below. To add new Activity, click the add button and gives you a room to enter Code and Activity Description as shown below



Revenue Projection

When is clicked, it shows Items present, Amount, Financial Year, GFS Code, Funding Source and Actions as shown below.



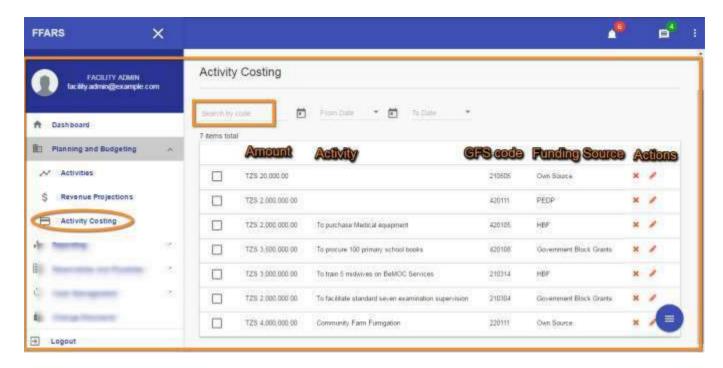
To add new Revenue Projections

In order to create new Revenue, make sure that GFS Code and Funding Source is already preloaded into the system. Click add button, and it will give a room to select GFS Code, Funding source and Amount as shown

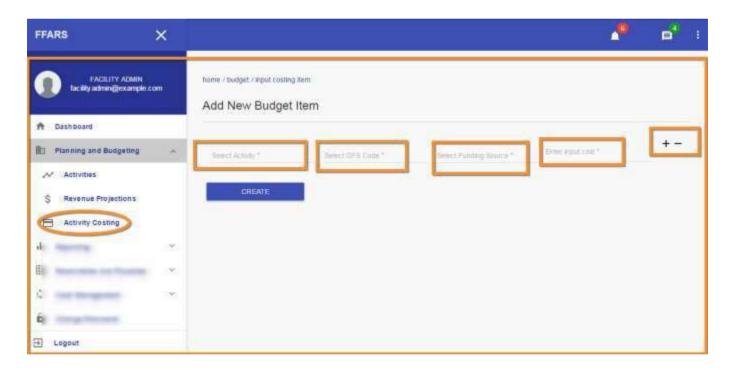


Activity Costing

It is basically a quantification of the plan into monetary terms. When is clicked, it shows Amount of the given activities, Activities, GFS Code, and Fund Source as shown below

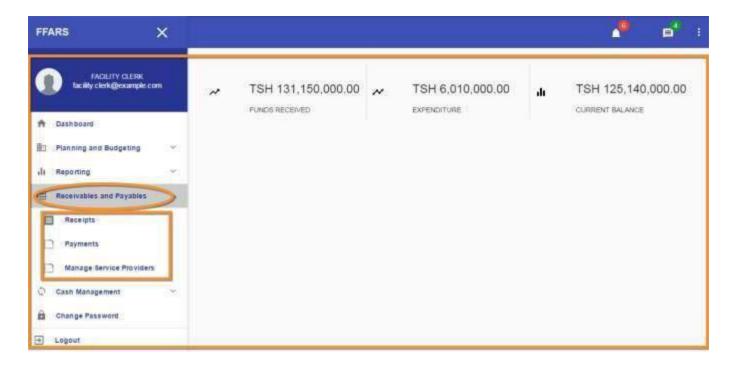


To and new Activity Costing, click add button and will appear as follows



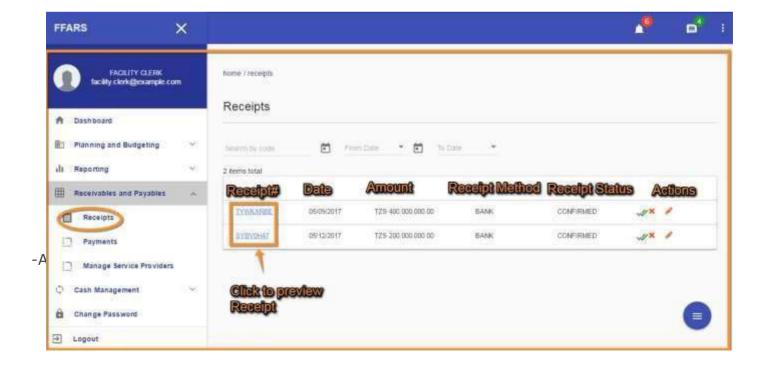
Payable and Receivable

Payable and Receivable deals with Payment and Receipt in which user of the system can make transactions. When is clicked (expanded),it will show Receipt, Payment and Manage Service Providers as shown below .

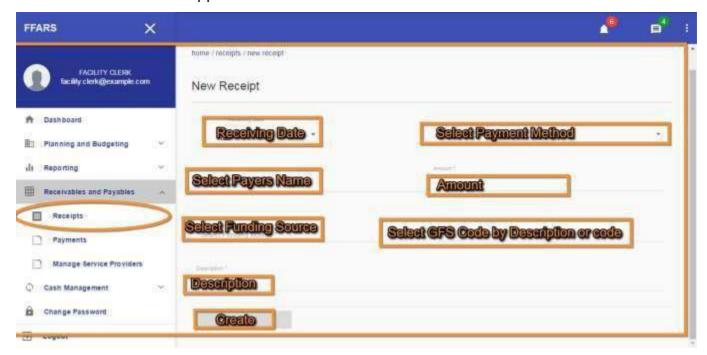


Receipts

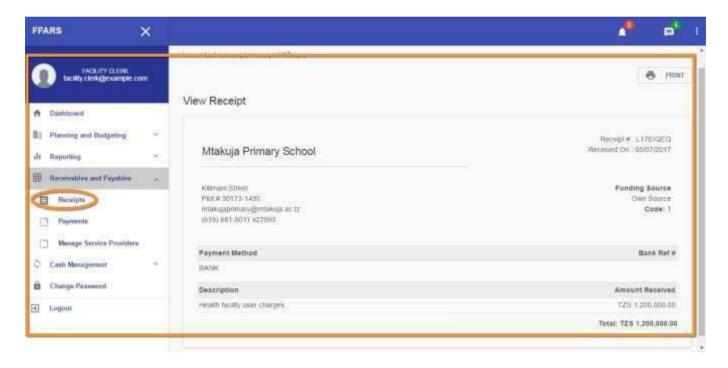
A receipt is an official acknowledgement of money received by the facility. when a facility want to receive money, must make sure that, the Service Providers, GFS Codes and the Fund Source are being pre-loaded by the Super Admin to the system, When is clicked, it shows Receipt#, Date, Amount, Receipt Method and Receipt Status as shown bellow



Click add button and will appear as follows

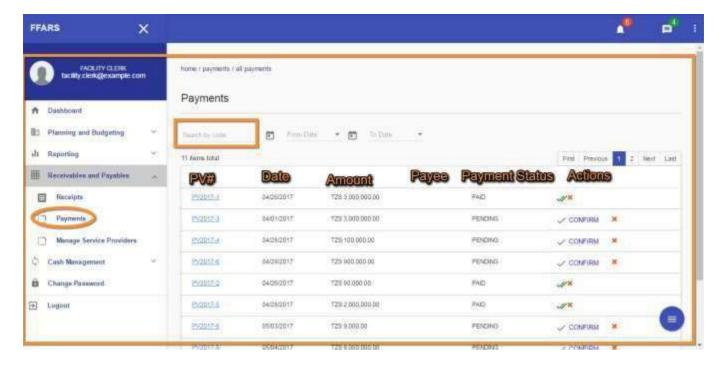


View Receipt



Payments

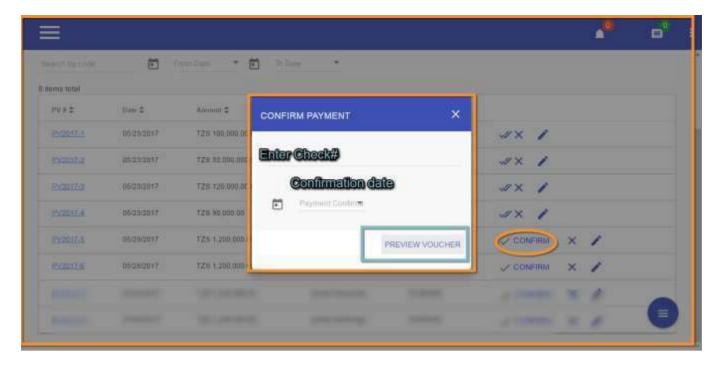
The term payment is used to describe an event which can be expressed in monetary terms.



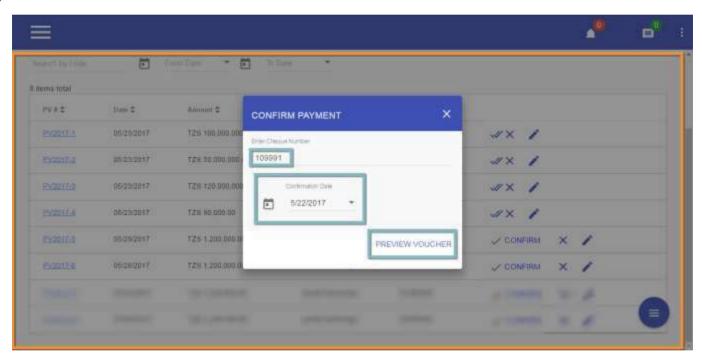
-Add New Payment

In order payment to take place, user of the system must first create activity to its place, Expenditure Type and Service Providers(Payee as Supplier) and Supper Admin must also pre load GFS Code and Fund Sources. click Add button to fill the required information's After making Payment, the authorized person (Administrator) should confirm the Payment When Check Number and confirmation date are entered, will appear as follows

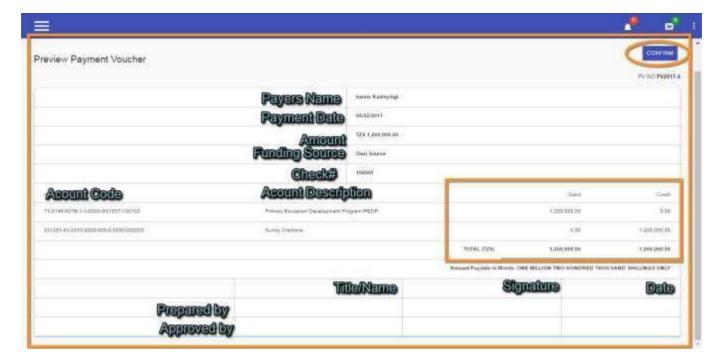




.



Then click Preview to preview the Payment Vouchers and will look as follows.



Then Click Confirm in order to Confirm payment

Manage Service Providers

In this Manual, Service Providers are those who work with Facilities as Customers or Supplier. In order Facility clerk to make either Payment or Receive Money from various sources, must first pre load names of Service Providers.

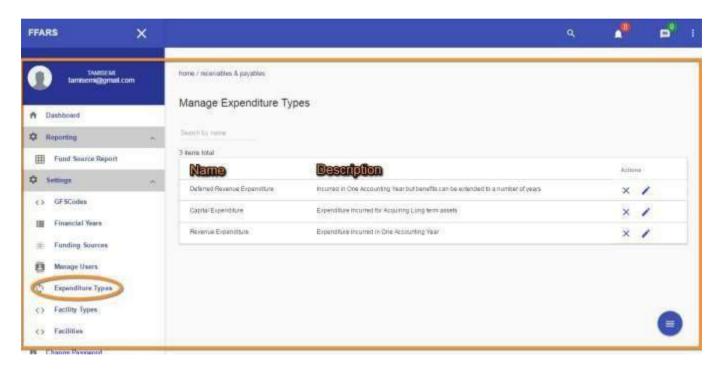


Add New Service Providers



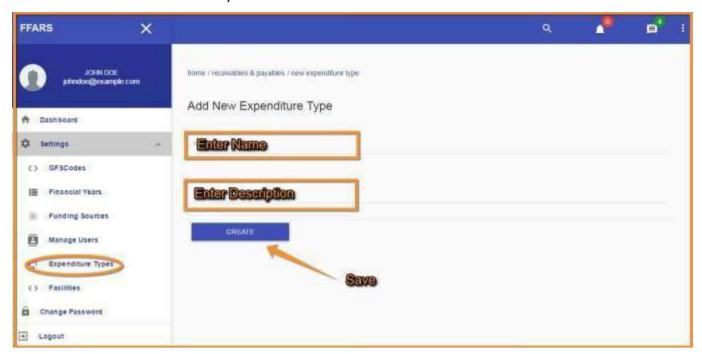
ExpenditureTypes

When is clicked, it shows Differed Revenue expenditure, Capital expenditure and Revenue expenditure as shown below



To add New Expenditure type

Click add button and fill the required information as shown below



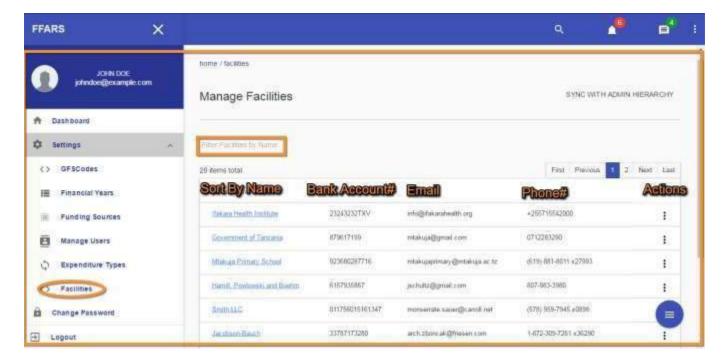
Facility Type

In this system, the Facility type is categorized into Academic Facility (Primary School and Secondary School) and Health Facility (Health Center and Dispensary) as shown below



Facility

Is a place designed for Academic purpose or Health purpose? It shows list of available Facilities and their required information such as Bank Account, Email, and Phone Number as shown below;



To add new Facility, Click add button and the required information as shown below;



Cash management

This part consists of Bank Reconciliation, Journal Voucher and Doubtful entries as shown below.

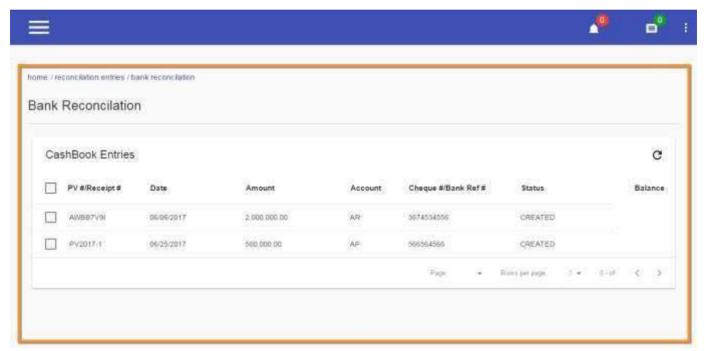
Bank Reconciliation.

Bank reconciliation is the process of matching the balances in an entity's accounting records for a cash account to the corresponding information on a bank statement. It is normally carried out on a monthly basis with the key objective of identifying the items which are different between the two independent records and then reconciling them.

There are several reasons why the bank records and records kept in the facility's cash book could be different. They include:

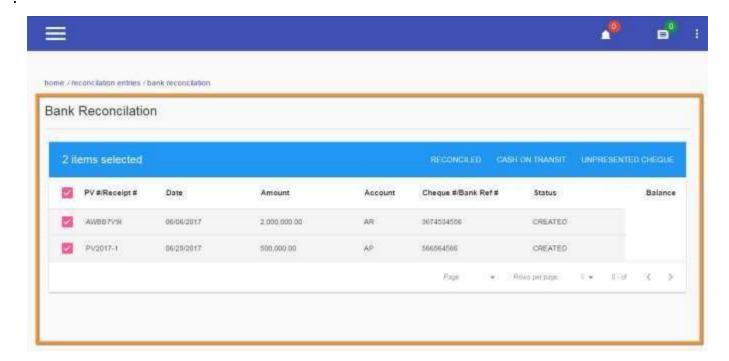
- Cheque issued and recorded in the cash book but not yet presented to the bank for payment
- Direct bank deposits not yet recorded in the cash book
- Bank charges and interest entered in the bank statement but not entered in the cash book
- Cheque deposited but "referred to drawer" by the bank
- Errors in the cash book and/or the bank statement

To bring these items into account or to balance the two independent records, a reconciliation statement needs to be prepared every month



To make Reconciliation

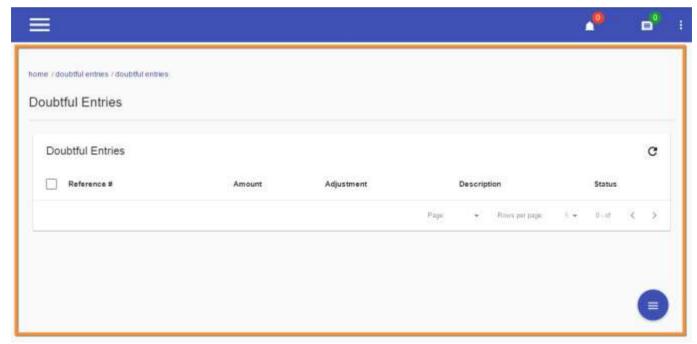
Tick entries that are either reconciled, presented Check or Cash on transit as shown below;



Journal Vouchers.

Doubtfulentries.

This part describes unknown transactions that either add or less the bank account.



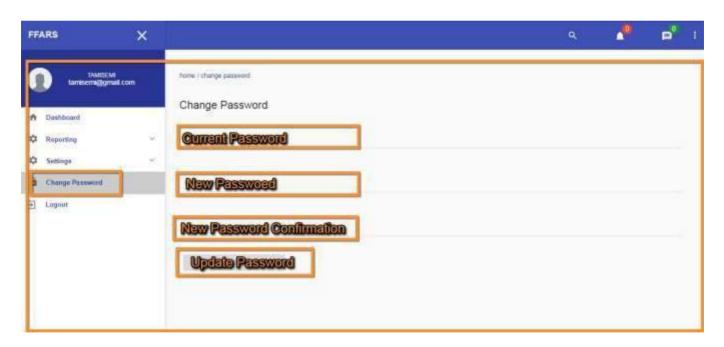
To create Doubtful entries

Click add button as shown bellow



ChangePassword

Currently, default Password is secret, users hould change Password after first Loginand the system will take out in order to conkrmthenew Password



Reports

Revenue and Expenditure Fund Source Report

When is clicked, it will appear space for writing are portrequirement as shown bellow



-ExampleofRevenueandExpenditureFundSource Report FundSourceReporthastwoparts,theupperpartandthebottompart.Theupperpartindicates theamountofmoneyreceivedundertheGFScode,expenditureandbalanceofthemoney receivedunderthatGFScode.Thebottompartindicatethebudgetenteredundertheactivity costing,theexpenditureoftheactivityandthebalance





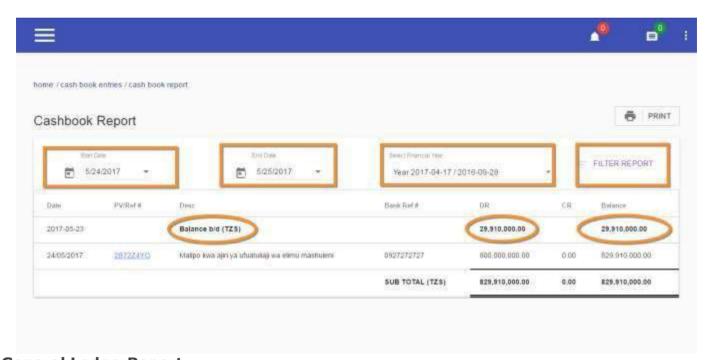
GFS CodesReport



CashBookReport



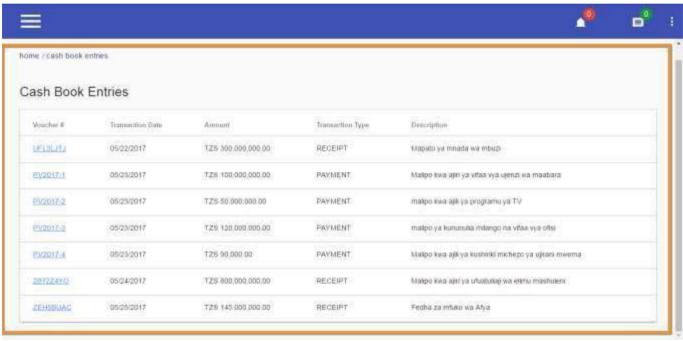
3.8.4.1 Filtered Cash BookReport



General LedgerReport



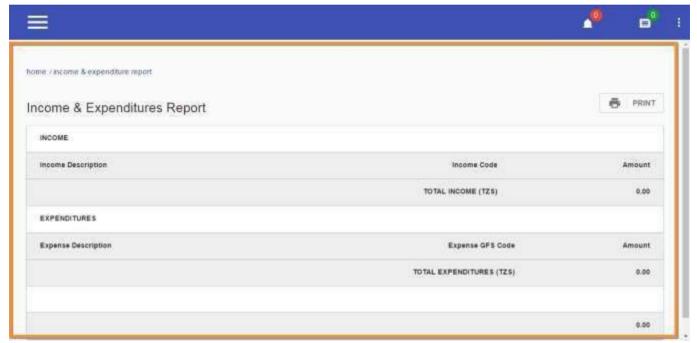
Cash Book EntriesReport



CreditorsReport



Income and expendituresReport



3.8.11 Bank Reconciliation Report



Afteradjustment, make confirmation by entering the correct amount that is already balanced as shown below.



After confirmation the monthly report will be as shown below.



FFARS NEW/ADDED FEATURES

Introduction

Facility Financial Accounting and Reporting System (FFARS) is a web based application that allows facilities to record plans and budget, funds disbursement, expenditure and generating report at Facility level; consolidate them at Council level, Regional level and Ministry level. The application provides an electronic version of Facility Financial Accounting and Reporting. The application saves its collected data to a central server/database in PORALG Dodoma and also it shares summary data in both Epicor and PlanRep Systems. The system is now live and operational since 15th September 2017, and we are seeing a good trend of posted transactions however there are some few additional features added to the system to streamline the best function of the system. These features can be viewed and access as describedbelow;

Added Features

Multiple BankAccounts

Withthese new

features, users will be able to select bank account they need to receive funds from or pay the supplier and also append/allow multiple lines/entries /GFS codes for a single payee/supplier

Path: RECEIVABLE ANDPAYABLES

Receipts and PaymentVoucher.

During creation of receipt and Payment Voucher there is additional field "**Select Bank Account**". If the facility have more than one Bank Account select the required bankaccount.

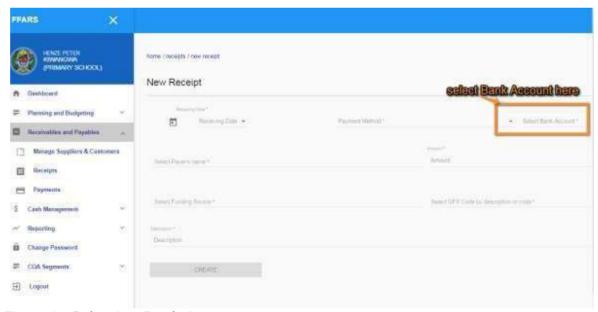


Figure 1: Selecting Bank Account

Appending Lines

During creation of Payment Voucher there is additional field "+-". If the payment voucher have more than one line (GFS code) **CLICK** + to add another line and fill the necessaryinformation.

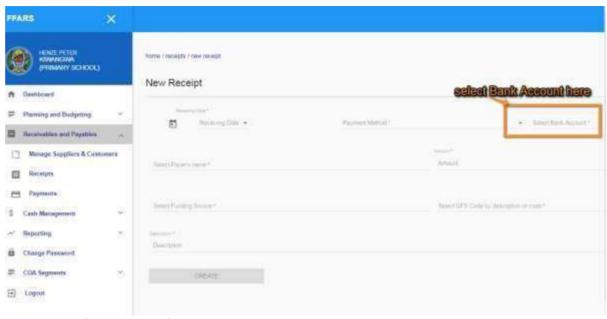


Figure 2: Selecting Bank Account

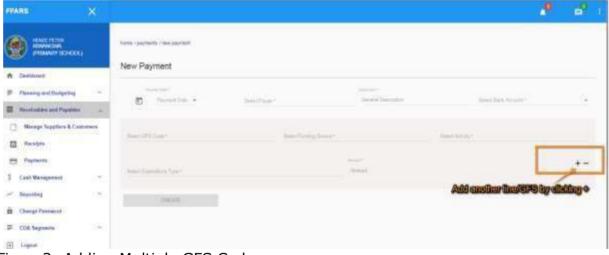
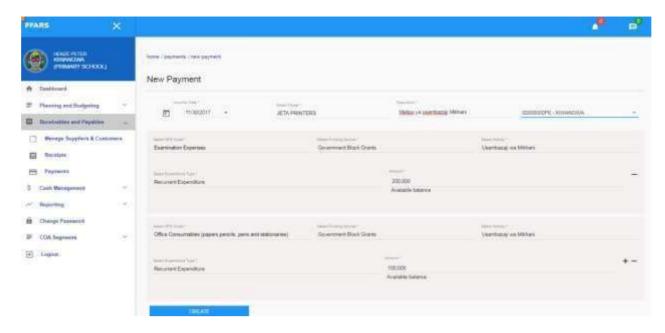


Figure 3: Adding Multiple GFS Codes



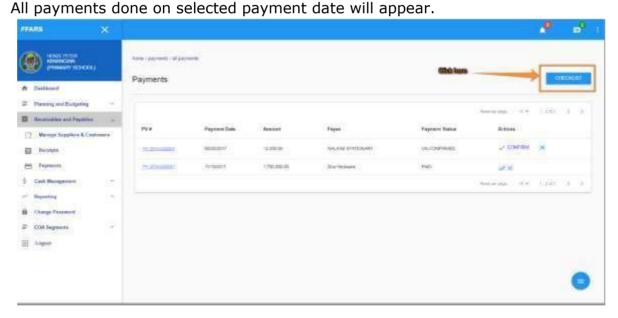
CheckList

This is a feature that allows users to view all the cheques created either as open or closed.

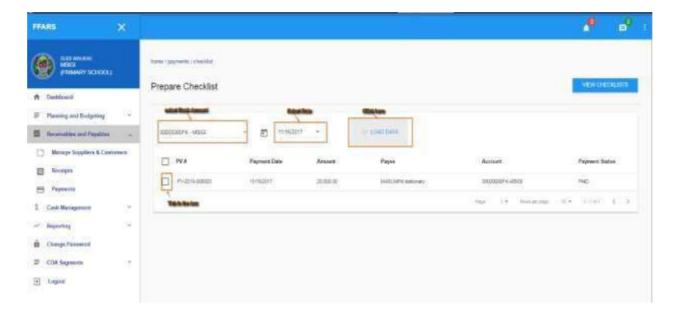
How to create Checklist:

Path: Receivables and Payments - Payments - Check List Select Bank Account - Payment Date - LOADDATA

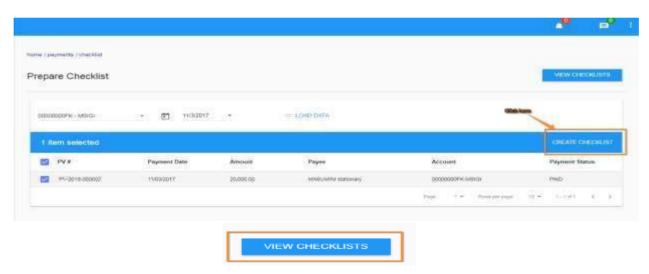
All payments done on selected payment data will appear



Tick in the box for all payments selected and required in that check listthen **CREATE CHECK LIST.**



After ticking this is what appears, then create to get the check list



Thereafterclick you will see the list of check list created with their respective check list Date and Bank Account, Click Check list with Blue words to views check list andprint.



CASHMANAGEMENT.

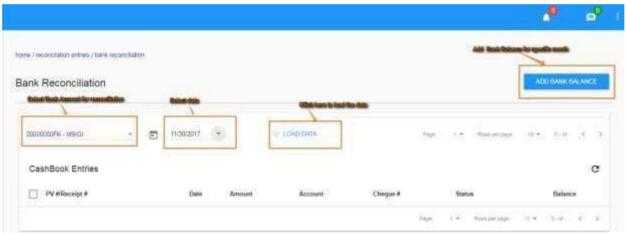
BankReconciliation

Path: Cash management -Bank Reconciliation.

CLICK ADD BANK BALANCE

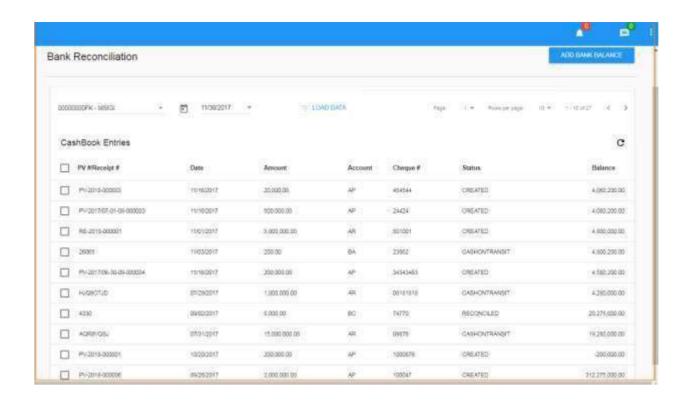
- Enter Bank Balance Ending balance of the reconcilementh.
- Select Bank Account Select the reconcile BankAccount
- Bank balance date/Confirmation Date Select ending balancedate.

Then CLICK ADD BANKBALANCES.



Then back to Reconciliation window

- Select Bank Accountagain.
- Select ending date of reconcilementh.
- CLICK LOADDATA
- Transaction from cash book up to the end of reconcile date will appear.



Then,

SelectinboxallreceiptsandPaymentwhichareinCASHBOOK AND BANK STATEMENT. Then CLICKRECONCILE

Select all payments which are in cash book and not in Bankstatement.

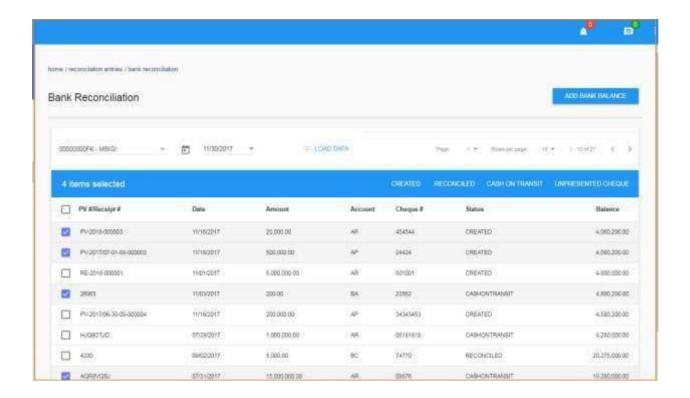
Then CLICK UN PRESENTED CHEQUES

Select all Receipts which are in cash book and not in Bankstatement.

Then CLICK CASH ON TRANSIT

Any item wrongly treated as reconciled, unpresented cheque or Cash on transit. (How to correct before reconciliation has beenconfirmed)

SelectsuchiteminboxthenCLICKCREATEDorCLICKTHE REQUIRED ITEM. (Reconcile or Unpresentedcheque.)



Bank Reconciliation Report

How to view ReconciliationReport

- Select the reconciliation Date/Ending date of reconciliationmonth.
- Select bankaccount
- VIEWREPORT



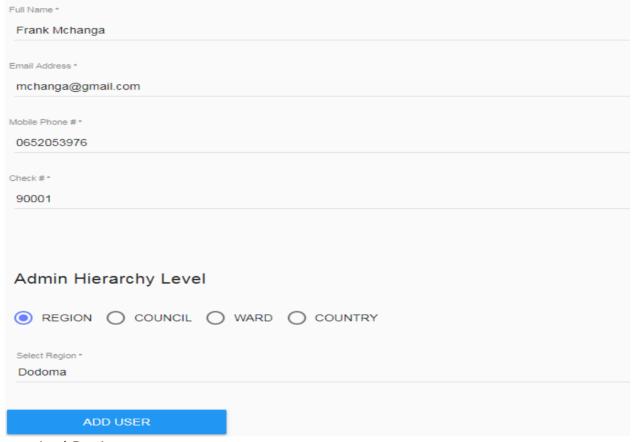
Enhanced features in Creating and Managing Users in FFARS

At Regional Level

Path: settings>> Manage users.



- 1. Click on add users
- 2. Type full name.
- 3. Type Email address of the user this will be the user name.
- 4. Type in The mobile or phone number of the user.
- 5. Type in the check number of the user.
- 6. Select Admin Hierarchy Level for this case select Region



7. Select the required Region.

8. Click on add user button will appear.

ADD USER

the new window of assign role

Assign Roles to Lukelo Mhenga					
Select Role(s)					
SUPER ADMIN	RICTO	DICTO			
FACILITY CLERK	FACILITY ADMIN	PORALG ADMIN			
DHS	✓ RMO	☐ DT			
☐ DEO	REO	☐ DMO			
☐ FMO	RAS				
SAVE					

9. Assigned role to the user added and click save. User will be created.

NB: User will be required to change password at first login.

At Council Level

Path: settings>> Manage users.



- 1. Click on add users
- 2. Type full name.
- 3. Type Email address of the user this will be the user name.
- 4. Type in The mobile or phone number of the user.
- 5. Type in the check number of the user.
- 6. Select Admin Hierarchy Level for this case select council

		Add New User			
		Full Name *			
		Frank Mchanga			
		Email Address *			
		mchanga@gmail.com			
		Mobile Phone #* 0652053976			
		Check # * 90001			
		50001			
		Admin Hierarchy Leve	il		
		REGION O COUNCIL	O WARD O COUNTRY		
		Select AdminArea * Chamwino DC			
		ADD USER			
7.	Select the	required Council.			
8.	Click on ac	dd user button	ADD USER	the new window of assign ro	le
	wiii аррса	Assign Roles to F	rank Mchanga		
		Select Role(s)			
		SUPER ADMIN	RICTO	DICTO	
		FACILITY CLERK	FACILITY ADMIN	PORALG ADMIN	
		☐ DHS	RMO	□ DT	
		☐ DEO	REO REO	☐ DMO	
		☐ FMO	RAS		
		SAVE			
9.	Assigned r	ole to the user added a	nd click save. User will b	e created.	

NB: User will be required to change password at first login

NOTE: With these new features, doesn't mean that the system has changed completely, all the procedures on how to access and use it remain the same, just some slight features added to make the system function much better. Therefore for more clarification and details on how to use the system please visit; http://ffars.tamisemi.go.tz/docs/documentation/